



QUARTERLY REPORT

Regarding the AB 72 Independent Dispute Resolution Process

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type and outcome of AB 72 Independent Dispute Resolution Process (IDRP) related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was available September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	1 st Quarter 2020	Total	Percent
IDRP Applications Submitted	39	32	2	73	
Type of Service Provided					
Ambulance	2	1		3	4%
Anesthesiology	28	22	1	51	70%
Pathology	5	0		5	7%
Other	4	9	1	14	19%
IDRP Outcome					
Determination Letter Issued		22		22	30.1%
Default Determination Letter Issued		1		1	1.4%
Incomplete Application	2	2		4	5.5%
Ineligible	13	2		15	20.5%
Initiating Party Non-Responsive			2	2	2.7%
No Payment Received		2		2	2.7%
Non-Jurisdictional	5	1		6	8.2%
Withdrawn	17	3		20	27.4%
Pending at the End of the Period	2	1	1		1.4%